

Winter 2025



# cNotes

Merrymeeting Bay.

Photo by cPort 2025 calendar contest winner Grady S.

## EXCITING UPDATE

# Breaking Ground in Lewiston

We are thrilled to share the concept drawing of our new Lewiston branch and to announce that the groundbreaking ceremony is scheduled for this winter! We look forward to welcoming our members to a new space that will offer enhanced services and a more modern banking experience for the Lewiston community. Additionally, we are introducing virtual teller machines at this new branch, providing a perfect blend of modern banking technology with the traditional in-person teller service. Stay tuned for more updates as construction progresses!

cPort is excited to join the Lewiston community and contribute to its growth and vibrancy. Our new branch will offer not just improved banking services, but also opportunities to engage with and give back to the local community. We look forward to fostering strong relationships and making a positive impact in Lewiston. We cannot wait to start serving members at our new branch location in 2025!



Artistic rendering of the entrance to the new cPort Credit Union branch that is coming soon to Main Street, Lewiston.



Side view.

View from Main Street.

Drive-thru in back.

Visit [cportcu.org/lewiston](https://cportcu.org/lewiston) to see more views of the branch to be built in 2025.



# Message From The CEO



As we close 2024, my twentieth year as CEO, and look ahead to 2025, I want to express my heartfelt gratitude to you—our members—for your trust and support. Every milestone this year has been fueled by your loyalty and engagement, and for that, I am truly thankful.

This year, cPort completed a major internal system upgrade—the first since 2009—enhancing operations and introducing upgrades like new debit cards, refreshed statements, and much more. These advancements reflect our commitment to delivering seamless, modern banking solutions tailored to our members' needs.

Proudly, cPort has once again been named one of Forbes' Best-In-State Credit Unions. This recognition reflects not only the trust and loyalty of our members but also the extraordinary team we have here at cPort. Our culture is the foundation of everything we do, and I'm continually inspired by the commitment and energy our team brings to deliver the best financial experience to you, our members.

For the eighth consecutive year, we have been recognized among Maine's Best Places to Work. This award demonstrates a commitment to a culture of service and success. This culture is a differentiator in a highly competitive financial service and banking industry.

Moving into 2025, we're proud to continue the Career Aspirations Program, now in its 17th year. Since 2008, this initiative with local schools has inspired students to explore career possibilities, with cPort employees reading over 10,000 essays and awarding more than 1,300 scholarships. We look forward to continuing this tradition, empowering even more students to dream big!

We're excited for all the opportunities 2025 will bring. Whether through innovative services, community partnerships, or supporting your financial goals, we're ready to make the year one of growth, connection, and success.

Thank you for being part of the cPort community. Your membership is the foundation of all we achieve, and we look forward to building a brighter future together in 2025!

President and CEO  
cPort Credit Union



cPort Credit Union is honored to be named once again as one of the Forbes Best-In-State Credit Unions. This prestigious recognition highlights our dedication to delivering outstanding service and support to our members and the community.



cPort Credit Union is thrilled to be named one of the Best Places to Work in Maine for the eighth consecutive year. This achievement underscores our ongoing commitment to fostering a positive and supportive work environment for our employees.







## cPort Recognized at the 2024 Best Places To Work in Maine Ceremony

In October, a group of cPort team members had the honor of attending the **Best Places to Work in Maine** award ceremony dinner. It was a memorable evening celebrating this recognition for the eighth consecutive year. We're proud to share this achievement with our amazing team whose dedication and positivity make cPort such a fantastic place to work.

## 2025 Goals Established at All Employee Meeting

cPort employees gathered in November to talk about all of the accomplishments the team achieved in 2024. This meeting was a great opportunity for our employees to talk about collective goals and initiatives going into 2025!



## We're Helping Mainers File Their 2024 Taxes

cPort employees are volunteering their time this tax season through the CA\$H Maine program to help Mainers get their 2024 taxes prepared for filing for free. Our three Portland and Scarborough locations scan your tax documents, return them to you, and securely submit them for an IRS-certified tax preparer to prepare your taxes at another time. Check out our website to see if you qualify!





**cportcu.org**  
 Toll free: 1-800-464-0253  
 CUPhone: 1-888-306-0033

### BRANCHES

**Portland Riverside (Main Office)**  
 50 Riverside Industrial Parkway  
 Portland, Maine 04103

**Portland Forest Avenue**  
 285 Forest Avenue  
 Portland, ME 04101

**Portland Middle Street**  
 35 Middle Street  
 Portland, Maine 04101

**Augusta**  
 399 Western Avenue  
 Augusta, Maine 04330

**Scarborough**  
 313 US Route 1  
 Scarborough, Maine 04074

**Lewiston (Opening 2025)**  
 321 Main Street  
 Lewiston, ME 04240

### BRANCH HOURS

**Monday–Friday:** 8 am–5 pm  
**Saturday:** Closed

### MEMBER CARE CALL CENTER

**Monday–Friday:** 8 am–5 pm  
**Saturday:** 8 am–12 pm

### HOLIDAY CLOSINGS

**New Year's Day**  
 Wednesday, January 1, 2025

**Birthday of Martin Luther King, Jr.**  
 Monday, January 20, 2025

**Washington's Birthday**  
 Monday, February 17, 2025

**Memorial Day**  
 Monday, May 26, 2025

The articles in this publication are for general information only and are not intended to provide specific advice or recommendations for any individual. We suggest you consult your attorney, accountant, financial or tax adviser with regard to your individual situation.



## The 2025 cPort Photo Calendars Are Here

cPort members can pick up their free calendar at any of our branch locations—while supplies last. This year's cover features a stunning photo of Indian Cove in Machiasport, Maine, beautifully captured by Vicki M. We're thrilled to showcase the talent of our members and celebrate the natural beauty of Maine. Stop by soon to grab your calendar and enjoy 12 months of breathtaking photography. Thank you to everyone who participated in this year's photo contest!



Would you like to enter a photo to be featured in next year's calendar? Visit [cportcu.org/calendar](https://cportcu.org/calendar)

## Opt in to eStatements

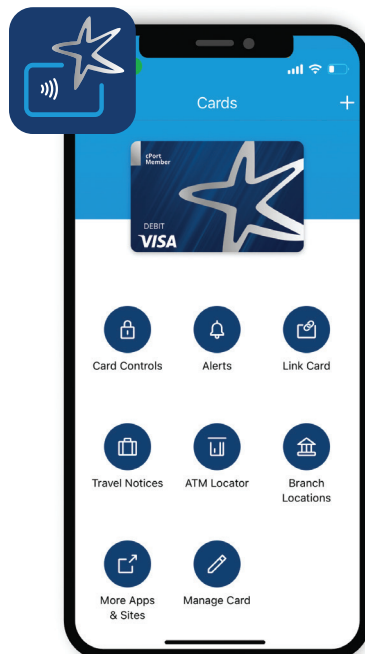


- ✓ Convenient
- ✓ More Secure
- ✓ Planet Friendly

## Join The Opt In Movement

Opting into eStatements is a convenient and secure way to access your financial statements anytime, anywhere, without the need for paper copies. By choosing eStatements, you help reduce paper waste, making a positive impact on the environment. It's an easy, planet-friendly choice!

**Instructions:** [cportcu.org/statements](https://cportcu.org/statements)



## Security and Convenience at Your Fingertips

Download cPort's Debit Card Control app. With real-time alerts, you'll stay informed of activity on your debit card. If you misplace your card, you can instantly suspend its usage through the app and set spending limits or restrictions on where it can be used. For even more flexibility, you can link a digitally issued debit card to your digital wallet, enabling immediate access to mobile payments without needing a physical card. Planning to travel? Use the app to notify us of your travel plans to ensure uninterrupted transactions while you're away. Stay in control, wherever you are!

[cportcu.org/debit-card-control](https://cportcu.org/debit-card-control)