

Autumn 2024



cNotes

Photo of Evergreen Cemetery in Portland, Maine by cPort Member Pamela B.

COMING SOON! Exciting cPort Upgrades

Over Labor Day Weekend, cPort Credit Union completed a significant internal system upgrade. This has allowed us to improve your banking experience and introduce innovative solutions designed to better meet your needs. Here is what you can look forward to:

New cPort Visa® Debit Card

All cPort members will receive a new Visa debit card in the mail starting the first week of October, replacing your current card. The new debit cards will support contactless payments, making your transactions faster and more secure. Just tap and you are on your way! The new cards will also offer enhanced control through your mobile device, including the ability to lock and unlock your card if it's ever lost or stolen. You will receive instructions for card activation when the card is mailed to you this fall. **Please note that your card number will change, and you will have to reset your PIN (Personal Identification Number) when you receive your new debit card.**



Access to 70,000+ Fee-free ATM Locations

We are expanding your access to cash with our extensive network of over 70,000 fee-free ATMs nationwide. Whether you're traveling or simply need cash on-the-go, you won't have to worry about extra charges. Plus, if you use an ATM from any Maine credit union and incur a surcharge fee, we'll refund you by the following business day.

Enhanced Statement Design

Our account statements have a fresh new look! The updated design will be easier to read and will include enhancements for eStatements.

More upgrade news inside...

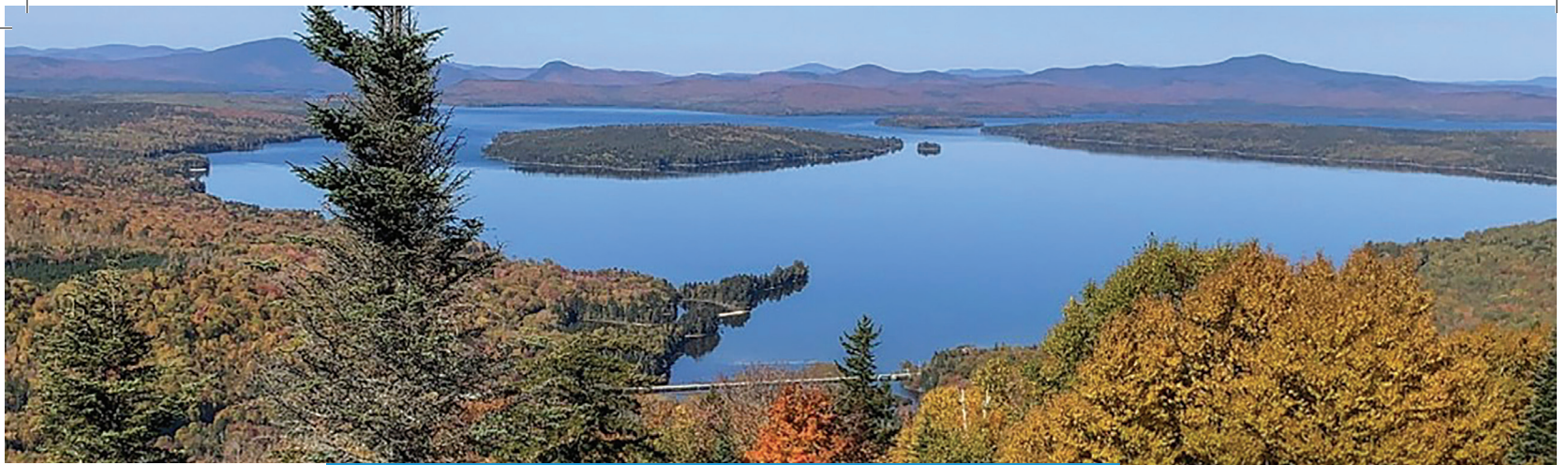


Photo of Height of Land in Western Maine by cPort Member Arthur H.

Message From The CEO



As we reflect on the past few months, I am incredibly pleased to share with you all the recent accomplishments cPort has had. For starters, this year's Member Appreciation Week was our most successful event to date, thanks to your incredible member participation! It was truly heartwarming to see so many of you come together to celebrate the cPort community. I enjoyed having conversations connecting with you over lunch. Member Appreciation Week is a time all of us look forward to

and gives us a chance to say thank you to our wonderful members. Your enthusiasm and support are what make our work so fulfilling and meaningful.

I am also thrilled to share some more exciting news: cPort has once again been recognized on the Forbes Best-In-State Credit Unions list. This prestigious accolade underscores our unwavering commitment to delivering exceptional service and support to all members. Furthermore, for the eighth consecutive year, we have been honored as one of the Best Places to Work in Maine. This recognition reflects not only our dedication to our members but also our commitment to fostering a positive and supportive environment for our amazing team.

As we continue to strive to deliver to you the best possible financial experience, I'm pleased to share that we completed a major system upgrade over Labor Day weekend, marking significant advancements in the cPort financial experience. This upgrade will allow us to introduce a range of upcoming innovative solutions, including new Visa debit cards with advanced capabilities, a new, easy-to-read statement design, and access to over 70,000 fee-free ATMs. We will also be releasing a new mobile app that will give you more control over your cPort debit card—like the ability to turn it on or off with the toggle of a button. We appreciate your patience during this transition and are confident that these new features will greatly benefit you. Thank you for your continued support and loyalty.

As we look toward the holiday season, remember that cPort is here to support you with your financial needs. This time of year can be challenging for some and we want you to know that we are always here to listen and offer solutions if times are tough.

Should you have any questions, please do not hesitate to contact me at 1-800-464-0253.

Have a wonderful fall season!

Gene Ardito

President and CEO
cPort Credit Union



cPort Credit Union is honored to be named once again as one of the Forbes Best-In-State Credit Unions. This prestigious recognition highlights our dedication to delivering outstanding service and support to our members and the community.



cPort Credit Union is thrilled to be named one of the Best Places to Work in Maine for the eighth consecutive year. This achievement underscores our ongoing commitment to fostering a positive and supportive work environment for our employees.

Gene Ardito Marks Twenty Years as President & CEO of cPort Credit Union

This year marks a momentous occasion for Gene Ardito, our CEO and President here at cPort Credit Union, as he proudly celebrates twenty years of transformative leadership. Under his guidance, cPort has experienced remarkable growth and has been recognized among the Forbes Best-In-State Credit Unions for its dedication to member-first service and inclusivity. Gene's forward thinking spurred the expansion of cPort from 35 to over 105 employees, as well as the opening of multiple branches, with plans for



Employees gather at Foundation Brewery, a cPort Business Member, to surprise Gene Ardito with a 20-year anniversary celebration party.

a Lewiston location next year. With total assets soaring from under \$100 million to over \$425 million, cPort continues to demonstrate a steadfast commitment to providing innovative financial solutions tailored to our members' diverse needs.

Gene Ardito's leadership has not only driven the credit union's growth, but has also fostered a strong sense of community within our organization. Under his guidance, our employees have participated in numerous volunteering and charitable events, further solidifying our commitment to positively impacting the lives of our members and the community.

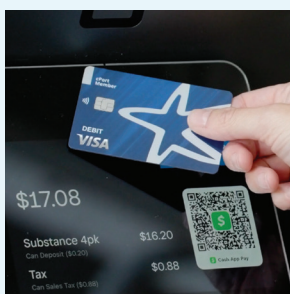
As we honor his anniversary, we eagerly anticipate the future of excellence and service that lies ahead.



Gene Ardito opens a framed gift of photos representing his past twenty years at cPort.

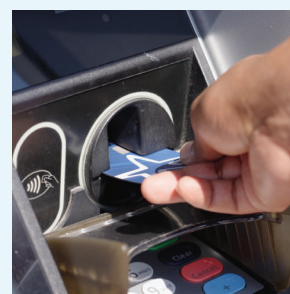
cPort Strives to Deliver Innovations That Meet Your Financial Needs

We are thrilled to launch our latest member upgrades!



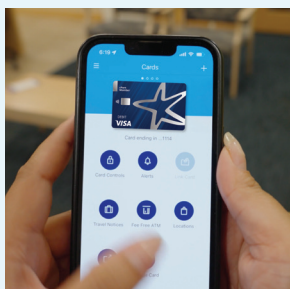
Contactless Payment Technology

Your new cPort debit card will feature the security and convenience of contactless payments. It's the fastest and safest way to make your day-to-day purchases.



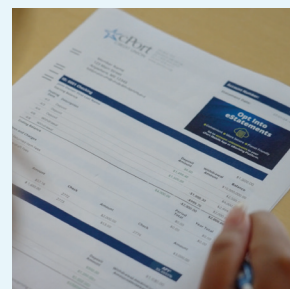
70,000+ Fee-free ATMs

Stay connected to your money with our extensive network of fee-free ATMs without worrying about extra charges.



cPort Debit Card Control App

Now you will have more control of your card using your mobile device. For example, you can lock and unlock your card if it is lost or misplaced—and there are many more features!



Improved Statements

Not only are our new statements easier to read, they include enhancements to eStatements! Opt in to eStatements using eBanking on your phone or desktop computer.

Visit cportcu.org/upgrade to learn more about the exciting new upgrades!



cportcu.org
 Toll free: 1-800-464-0253
 CUPhone: 1-888-306-0033

BRANCHES

Portland Riverside (Main Office)
 50 Riverside Industrial Parkway
 Portland, Maine 04103

Portland Forest Avenue
 285 Forest Avenue
 Portland, ME 04101

Portland Middle Street
 35 Middle Street
 Portland, Maine 04101

Augusta
 399 Western Avenue
 Augusta, Maine 04330

Scarborough
 313 US Route 1
 Scarborough, Maine 04074

BRANCH HOURS

Monday - Friday: 8 am – 5 pm
Saturday: Closed

MEMBER CARE CALL CENTER

Monday – Friday: 8 am – 5 pm
Saturday: 8 am – 12 pm

HOLIDAY CLOSINGS

Indigenous Peoples’ Day
 Monday, October 14, 2024

Veterans Day
 Monday, November 11, 2024

Thanksgiving Day
 Thursday, November 28, 2024

Christmas Eve
 Tuesday, December 24, 2024;
 Branch lobbies and Member Care
 Call Center will close at 1 PM.

Christmas Day
 Wednesday, December 25, 2024

New Year’s Day
 Wednesday, January 1, 2025

The articles in this publication are for general information only and are not intended to provide specific advice or recommendations for any individual. We suggest you consult your attorney, accountant, financial or tax adviser with regard to your individual situation.

cPort Credit Union's
Member
Appreciation
Week 2024

cPort Credit Union’s 2024 Member Appreciation Week was a tremendous success with a fantastic turnout! It was incredibly gratifying to meet, and reconnect with so many of our members in such a lively and enjoyable atmosphere. The week was bursting with fun activities, from engaging games and exciting prize giveaways to sharing a delicious lunch together. These cherished moments of connection and celebration reaffirm why we treasure our community so much and strive to make every experience with cPort meaningful. A heartfelt thank you to everyone who participated and made the event truly memorable—your presence made it all the more special!



Thank you to all who submitted photos
for cPort’s 2025 calendar contest!

The 2025 cPort calendars are available this Fall for **FREE** for members at any of our branch locations, while supplies last. The cover winner was a photo of Indian Cove in Machiasport, Maine by cPort Member Vicki M. (pictured above)

Keep an eye out for our 2026 Photo Calendar contest details in the Spring edition of cNotes.